|  |  |  |
| --- | --- | --- |
| **Reference Number** |  | |
| **Full name (optional)**   * **I wish to raise my grievance anonymously.** * **I request not to disclose my identity without my consent.** |  | |
| **Contact information**  **Please mark how you wish to be contacted (by post, telephone, e-mail).** | * **By Post: *Please provide mailing address:***   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**   * **By telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** * **By E-mail** | |
| **Preferred language of communication** | * **Macedonian** * **Albanian** * **Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | |
| **Gender** | * **Female** * **Male** | |
|  | | |
| **Description of Incident for Grievance** | | What happened? Where did it happen? Whom did it happen to? What is the result of the problem? |
|  | | |
| **Date of Incident / Grievance** |  | |
|  | * **One-time incident/grievance (date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)** * **Happened more than once (how many times? \_\_\_\_\_\_)** * **On-going (currently experiencing problem)** | |
|  | | |
| **What would you like to see happen?** | | |
|  | | |

**Grievance Form for whole project implementation period**

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Please return this form to:**

**Project Implementation Unit:**

|  |  |  |
| --- | --- | --- |
| Name and surname | Saska Bogdanova Ajceva |  |
| E-mail | [*saska.bogdanova.ajceva.piu@mtc.gov.mk*](mailto:saska.bogdanova.ajceva.piu@mtc.gov.mk) |  |
| Institution | Ministry of Transport and communications  Project Implementation Unit |  |

Local Roads Connectivity Project

St. Crvena Skopska Opstina nb.4,

1000 Skopje, R. N. Macedonia

**Municipality Officer:**

Contact:

**Contractor:**

Contact: